



BAILEY
ENTERPRISES
We make doing business easy so you can add value quickly!

Bailey Enterprises Software Maintenance Plan

* Software Maintenance Plan is calculated at 25% of the current retail value of the product being purchased.

* Customers will receive all version upgrades and build updates released during the calendar year the maintenance plan is active.

* Customers will receive unlimited technical support for one calendar year the maintenance plan is active.

* First line of technical support will be the Business Partner of record for the customer.

* The second line of support will be the staff of Bailey Enterprises.

* Technical support provided by Bailey Enterprises will be conducted by phone, email, skype, team viewer and other available technology to ensure timely response to the Business Partner Channel.

Phone: 707-495-5704

Email: info@baileven.com

Skype & Team Viewer are pending.

****Customers who have not renewed their software maintenance plans may do the following:***

Purchase technical support at a rate of \$100 per instance

Purchase a build update at a rate of 50% of the retail value of the products

Purchase a version upgrade and receive a discount of 20% off MSRP